

Activating Token Log In

It is important to remember not to let your phone screen lock during the process, if this happens you will have to start over from the beginning.

1) Go to FFCB.com on a desktop or tablet and select **LOG IN**, move the drop down to **BUSINESS**, fill in your existing username and password. Select **BEGIN ACTIVATION**.

2) Download the Digipass App to your smart phone




Apple Store



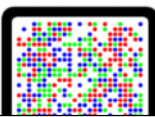
Google Play Store

3) Open the **Digipass** app and scan the Cronto Image displayed on the screen and enter the number displayed in the **DEVICE CODE** box. Choose a device **nickname**, **pin number**, and set up a **security question** and **answer** and click **CONTINUE**.

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Tokens help to prevent unauthorized people from logging into online banking or doing things like making payments by generating a code that must be entered into online banking along with a personal identification number (PIN) that you will define.

Use the app on your device to scan the image below and enter the device code displayed.


CRONTO IMAGE

Device code *

SHOW

Device nickname *

Create a PIN *

SHOW

4 digit numeric

Security question *



- 4) It will now ask you to enter the number displayed, click on the **SCAN IMAGE** link to get the number. If you would like Digipass to open with a Fingerprint or Facial recognition, select **YES** for **BIOMETRIC PROTECTION**.

The token is now set and will be used in place of a password for every log in. It is important to remember to use the combination of one-time password **PLUS** pin for every log in. Using the example from above the password entered would be:

0639727671825287 | 1234
(ONE TIME PASSWORD) (PIN)

To get help to you as fast as possible if you have any questions or problems, please contact us directly at the information below.

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